

Acer is protecting your future one computer at a time

Educare is Acer's comprehensive service portfolio that is specifically designed to meet the needs of the education market. It is a unique set of service offerings that extends the life of technology in the classroom and maximizes schools' return on their IT investments. Designed exclusively for educators, Acer Educare targets the specific needs of resource-constrained schools, delivering value-added services like battery replacements for heavily used notebooks and tablets, extended service plans and accidental damage coverage, and two-way freight for depot repairs. Through a partnership with Acer, you can further reduce operating costs and improve productivity of your computer infrastructure.



The Educare Mobility Suite provides coverage for the TravelMate Notebooks, Chromebooks, and Windows Notebooks. The mobility suite coverage includes options for: additional one or two-years of protection depending on the purchased model, three-year total protection upgrade (including accidental damage protection); premium battery support and two-way prepaid freight for depot repairs.

Acer Educare Desktop Suite includes additional coverage options for all new Acer Desktops, so the PC is covered whether the school prefers to bring a technician to campus for repairs or ship it to a depot for service. Depending on the coverage level selected, this service includes options for: next-business-day limited on-site service, two-way prepaid freight for depot repairs, mail-in/carry-in depot repair coverage for years two and three.

Acer Educare Projector Suite offers enhanced coverage for new Acer projectors, another critical component of a schools' instructional technology infrastructure. This program is offered only for projectors that have a three year base warranty and includes one replacement lamp per year, with a maximum of three total and two-way prepaid freight to and from repair depot for three years.