# **Smarter Citizen Service**



## Simplify Your Work Processes So You Can Stay Focused on Citizen Needs

Government organizations of all sizes are digitizing and modernizing nearly every aspect of their work. From turning boxes of paper files into secure, digital databases to automating processes behind the scenes so citizen-facing transactions happen quicker and easier—Xerox has government solutions to help.

#### **Managed Print Services**

Managed Print Services (MPS) can take your printing infrastructure from average to outstanding. MPS is about more than just printers. It's everything related to printers, their output, supplies and support, the way you use documents, and the people and processes that intersect with each of these. MPS helps you gain visibility and control of document processes and costs. This ultimately saves money, automates steps, boosts productivity, and improves document security, and environmental sustainability.

#### Xerox Workflow Automation for Public Record Requests

A typical government agency spends more than 1,000 hours a year meeting requests for public records. But you can speed up responsiveness—and improve transparency—with automation. The Xerox Workflow Automation Solution for Public Records Requests improves how you store, retrieve, and bundle documents. It also provides better self-service for citizens and automates the request process end to end.

#### **Document Publishing and Production**

Gain print spend visibility and a single point of accountability with one-stop shopping for all your documents. Xerox Document Publishing Services cover all the aspects of the production print and distribution process, including order entry, document preparation, on-demand printing and copying, finishing, mainframe production printing, pre-sorting for high-volume mail, distribution optimization, and external print procurement.

#### **Redefine Productivity**

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