



# ACER elearning repair program

This model-specific program supports education accounts by offering students an opportunity to learn to repair select Acer computers. Qualified students can gain practical work experience assisting campus IT staff with hardware repairs.

#### WE TRAIN STUDENTS IN HARDWARE REPAIRS



#### Interactive eLearning

- Videos
- Resource material
- Assessments to advance



#### Learning Path

- Component Overview
- Component Replacement
- Post Repair QA Testing
- Hardware ID Reconfiguration

### Final assessment administered by local staff

- Only for students who have passed all online tests
- Demonstrate competency



## How the eLearning Repair Program Works

TARGET AUDIENCE	Students in grades 9-12
REQUIREMENTS	A natural curiosity or interest in technology
SCOPE	<ul> <li>Introduce students to basic hardware repair best practices. In this self-paced elearning program, students work through five chapters, passing online quizzes to advance</li> <li>Overview of Components</li> <li>Replacing Components</li> <li>Post-repair QA testing</li> <li>Reconfiguring Hardware ID (Chromebooks) or Installing Microsoft's Digital Product Key (Windows)</li> <li>Technical Skills Assessment</li> </ul> For the final assessment, your staff member uses the online checklist to observe the student demonstrate technical skills by replacing either the mainboard or the LCD screen. Upon successful completion of this final assessment, per the staff member observations, the student earns the Acer Service CRT Certificate (Chromebook Repair Techspert).
COURSE DURATION	Mean Instructional time: 7.5 hours. This self-paced course allows the student to review and repeat content as needed. Students can save and exit a lesson, then resume later.
PROGRAM DURATION	Once enrolled, your school will have access to the course content for 30 days.
HOW TO ENROLL	<ul> <li>Contact your sales representative</li> <li>Submit email addresses for up to 25 users (students and staff members).</li> <li>Each user will receive login details and course access.</li> <li>Identify one staff member to track progress reports for your users.</li> </ul>

CONGRATULATIONS Steven Student CHROMEBOOK REPAIR TECHSPERT As demonstrated the technical skills to Replace the Mainboard Acer Cr38T Chromebook Repair Learning Program



Contact an Account Manager for more information. 1.800.800.0019 www.connection.com/acer-ps

C1256197-0321