



DIGITAL WORKSPACE CASE STUDY

Boosting Collaboration, Productivity, and End-user Satisfaction

The Challenge

A Connection customer with “technical debt” throughout their end-user compute architecture found it costly to support the technology and had a problem with low end-user satisfaction for productivity and collaboration.

The Solution

- Connection’s consulting services helped the customer decide on their investment in the Microsoft 365 suite of online services with Exchange Online, SharePoint Online, and Microsoft Teams.
- Within a few weeks, Connection’s professional services implemented and migrated the customer’s:
 - On-premises SharePoint to the Microsoft 365 Cloud
 - Email from their legacy messaging system to Microsoft Exchange Online
 - Existing security solutions to Microsoft Defender for Office 365
- Once the end-user compute architecture was modernized, the customer engaged Connection’s managed services for the ongoing management and administration of their environment.

The Results

Increased uptime with a cloud-based and stable collaboration and productivity architecture, including:

- Improved end-user satisfaction and productivity
- Increased mobility and hybrid work experiences
- The ability to reallocate resources to more important business objectives
- Reduced costs previously associated with the legacy email system

Teams involved: Consulting, Professional, and Managed Services



**Ready to talk about your Digital Workspace?
Call a Connection expert today.**

1.800.998.0067

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