ChromeOS is designed for governments

Technology should adapt to new hybrid workflows and security protocols.

Risk mitigation

Departments handling non-public and sensitive information must manage existing and emerging security concerns. Buyers prioritize solutions with zero-trust environments and prefer FedRamp authorized solutions.

By 2025, **75%** of government CIOs will be directly responsible for security outside of IT, including operational and mission-critical technology environments.[1]

Legacy applications

Mission-critical, legacy applications will take time and effort to modernization due to stringent approvals and limited vendor options. Therefore, state and local governments need solutions that support access to legacy applications.

Agencies have typically reported spending about **80%** on operations and maintenance of existing IT, including legacy systems.[2]

Hybrid environments

Remote and work-from-home workforces change the approach to collaboration, policy making, and regulatory oversight. As a result, state and local governments need fast and flexible solutions that can enable productivity in a hybrid work environment.

72%

of public sector organizations have adapted technology to enable both in-person and remote employees.[3]

ChromeOS is a secure, easily managed solution designed to modernize your public service operations.

Modern experience

Connect to an array of peripherals, including printers, scanners, barcode readers, and electronic signature pads to improve the quality of service at public-facing agencies and internal department employee productivity.

Legacy application support

Access mission-critical applications still reliant upon legacy software languages like COBOL in virtualized environments through product integrations with VDI vendors.[4]

Compliant stack

Safeguard information, adhere to local privacy and data regulations, and stay up-to-date with quick access to FedRamp authorized solutions like Google Cloud and Workspace.[5]

Easy management

Leverage the Google Admin console to procure, deploy, and oversee devices across agencies and remotely manage security, users, apps, and policies from elected officials to limited-access contractors.

Built-in, proactive security

Deploy devices with secure data storage, automatic security updates, built-in executable blocking, and a multi-layered OS architecture to safeguard sensitive department and community citizen information.

Modernize your experiences by upgrading to ChromeOS

Beyond ease-of-use, ChromeOS' cloud-first architecture is designed to be a secure solution for all government employees.

Contact center agents
need consistent performance to provide emergency assistance. ChromeOS offers:

- Reliable call routing to ensure that callers are not disconnected from emergency service
- Automatic background updates to maximize emergency agent uptime and availability

> "People calling in for emergency services need to maintain a constant connection with agents to troubleshoot and resolve crises."
> **- Former CIO @ State Emergency Communications**

Third party contractors
need a safeguarded means of plugging into ad-hoc tasks and managing sensitive information such as family or social services data. Deploy ChromeOS for:

- Secure access to sensitive department data
- Sandboxed virtualization environments to reduce need for discreet endpoint hardware

> "Compartmentalizing external workflows can allow for secure, integrated access and analysis of confidential information."
> **- Former Government GM @ Thin Client Vendor**

Field Workers
need reliable and secure technology that can adjust to varying field environments. For example, ChromeOS offers election workers:

- Secure, dependable access to election workflows and voter lists
- Self-deployment of compute resources to handle unexpected influxes of voter applications

> "Field workers need to be able to adjust their performance bandwidth on a whim to respond to unexpected events."
> **- Former CIO @ State Emergency Communications**

Department specialists
need secure and compatible solutions that can operate in specialized work environments, such as correctional facilities, to perform critical analyses. Use ChromeOS for:

- Seamless web-based case database connectivity
- Encrypted profile logins to safely access sensitive data

> "Security is a top-of-mind priority for all users, especially those handling sensitive data."
> **- Former Government GM @ Thin Client Vendor**

Front desk administrators
need to facilitate transactional activities and support customer civil, health or human service needs. ChromeOS provides:

- Legacy application support for searching public case records
- Intuitive interfaces to assist customers with transactional activities

> "Providing employees with a simple interface can speed up tasks and administrative onboarding."
> **- Former CTO @ Health & Human Services**

Citizens
need intuitive and effortless solutions to enable self-service and streamline administrative tasks. ChromeOS enables:

- Dedicated public library consoles for simple browser access
- Easy-to-use interfaces for rapid DMV check-in

> "Engaging and enabling multiple end-users through a dedicated console is an easy way to increase security and minimize risk."
> **- Managing Director @ Government Consulting Firm**

Learn more about ChromeOS

Make the shift to ChromeOS

Read through our customer success stories:

- [Regional Government of Castilla-La Mancha](#)
- [Kingston & Sutton London Boroughs](#)
- [Barking & Dagenham London Boroughs](#)
- [Service New South Wales](#)

References

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2. United States Government Accountability Office, 2023
3. 2023 Deloitte Human Capital Trends: New Fundamentals in a Boundaryless World: A Public Sector Perspective
4. Chrome Enterprise Recommended (CER) Solutions
5. Google FedRamp Coverage

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> "
>
> ChromeOS has become our digital platform of choice at Service NSW. What started as a journey to make our customer experience faster and easier became a solution that made our employee experience faster and easier as well."

CIO,
Service NSW